Computers and Internet

Using the Library Computers

Library computers are available to use for three hour sessions per day per person. If all library computers are in use, you may make a reservation with a library staff member for the next available computer. There are express (15 minute) computer sessions available at some locations.

If you do not have a Henderson County Library card, you may purchase a computer guest pass for \$1. Guest passes are good for one week.

Printing is available for 10 cents per page for black and white, or 20 cents per page for color.

Please be respectful of other users and silence your cell phone and limit conversation while in the computer area. All users are required to follow the <u>Internet Use Policy</u> [1] posted on the startup screen of the computer session.

Librarians are not available to provide detailed on-demand computer instruction. Computer novices should bring someone with them for assistance or should sign up for scheduled classes provided by the library. Please note the following ways that our staff can and cannot help by reading the Computer Assistance Policy [2].

Wireless Internet Hotspots

Wireless internet hotspots are now available for checkout. These hotspots provide free wireless Internet access to Henderson County Library users. Mobile hotspots connect to cellular data to allow users access to the internet on their own devices.

To borrow a mobile hotspot, users must by 17 years old and have a library card in good standing with no outstanding fines or fees.

Hotspots check out for two weeks. Renewals are possible when no one is waiting.

All aspects of the <u>Henderson County Public Library Internet Access and Safety Policy</u> [3] apply when using a library hotspot.

Users agree to abide by the Henderson County Public Library Mobile Hotspot Lending Policy. [4]

Click here [5] to check availability or to place a hold request.